

Knox® HomeBox™ Return Form

We want you to be completely satisfied with your Knox® HomeBox™ purchase. Returns are free of charge within 30 days of the original purchase.

To return this product, please complete this form and include it with your return shipment. We have included a return label for your convenience.

You can drop off the return package at any FedEx facility or call FedEx at 1-800-GO-FEDEX to schedule a pickup.

Upon receipt, we will refund your purchase amount to the original payment method. Your credit card company may take additional days to post the refund to your account.

If you have any questions or would like to place a new order, please call us at 1-866-358-1294 or visit KnoxHomeBox.com.

Sincerely, Your Knox HomeBox Team

1. Please provide your information

Name _____

Address _____

City/ST/ZIP _____

Phone _____

Original Sales Order Number OR Serial Number of Unit:

(You will find these numbers printed on your original packing slip. The serial number is ALSO located on a label underneath the unit lock cover)

2. Please select reason for return

- Wrong Color (WRCOLOR)
- Wrong Item (WRITEM)
- Unsatisfactory (UNSAT)
- Changed mind (CHMIND)
- Other (OTHER) - Please describe:

3. Need a Repair?

- Product defective or damaged, please repair and return (REPAIR)
- Department key did not work (MISKEY)

If you have selected REPAIR or MISKEY, we will repair your unit and return it free of charge. Please describe nature of repair needed:

4. Additional Comments:

